

Warren County Ohio TELECOM Matters

our monthly newsletter of things that matter. all things Telecom.

Pictured above: Steve Jennison, Alex Mokrycki and Tommy Kramer rebuilding the new Communication Systems Unit room at Warren County Telecom



REMINDER: MONTHLY MAINTENANCE
Wednesday, April 19, 2023
 *CentralSquare maintenance 5:00am - 8:00am
 * Monthly maintenance 5:00pm- 8:00pm
<https://status.wcpsn.net/>

ESO Update ESO Historical Data Import progress:
 •Zoll FRMS (NFIRs) reports for all FDs has been approved by each FD and submitted to ESO, emails were sent to all FDs. **365396** total records were sent to ESO.
 •Zoll EPCR(NEMSIS) reports are being generated, emails will be sent out to each FD before being sent to ESO.

NWS Weather Spotter Training

Seven of our Telecom Team members attended the NWS Weather Spotter training supporting Warren County EMA. Telecom operations are affected by weather. Being proactive and with careful planning by WC Telecom, we can help save lives and prevent damage to vital infrastructure. This planning can also improve collaboration between public safety groups, responders, and other organizations. #Weathergeeks



Locution is in TESTING PHASE and "on the air"

Telecom is happy to announce that Locution Automated Voice Dispatch is now "On The Air" on several talkgroups. This is the testing phase of the project. We will be making changes and tweaks to the system as we learn more about its capabilities so what you hear today may change tomorrow.
 Crews can listen to dispatches on 83 NIMS, 83 FD Alert, and/or 83 xx Alert (xx = agency number, e.g., "83 28 Alert"). You won't have 83 FD Alert or 83 xx Alert in your portables or mobiles until your radios are reprogrammed but all radios have 83 NIMS.
 Dispatches will continue to work as they always have during this testing phase. Please don't rely on information heard over Locution AVD until we declare it live and in production.

Questions? Please contact Paul.Bernard@wcoh.net

What is considered Cargo Theft?

According to the FBI and the State of Ohio, to be considered "cargo", the items must be part of a commercial shipment and must be in the supply chain (that is, moving in commerce). The information that is being collected to capture the essence of the national cargo theft crime problem and its effect on the economy of the United States.
 We recently received word from the State that a small number of thefts are being reported as cargo thefts that *should not be*. In 2022 there were 19 out of 1310 reports were marked as Cargo Thefts when they were not. I am working with Central Square to insert a rule within the report as to the No/Yes validation.



Larceny Specific Information

Larceny Type: Motor Vehicle Theft

Method of Entry Vehicle Theft/Burglary/B&E: Method of Entry - Vehicle

Cargo Theft: No

More a NO than a YES – that item that was part of your theft report is NOT Cargo Theft.
 *References: OIBRS Specification Manual; page 11 www.fgi.gov/about-us/cjis/ucr
 If you have any questions, please reach out to Rhonda.Bernard@wcoh.net

TC Auxcom works to maintain repeater equipment

Warren County AuxComm member Greg Santaromita and a technical expert working in Telecom on maintaining several AuxComm repeaters. AuxComm is working on expanding the emergency system's capabilities by repairing and maintaining older hardware and getting it ready to be installed. This expands AuxComm's capabilities and adds additional coverage.



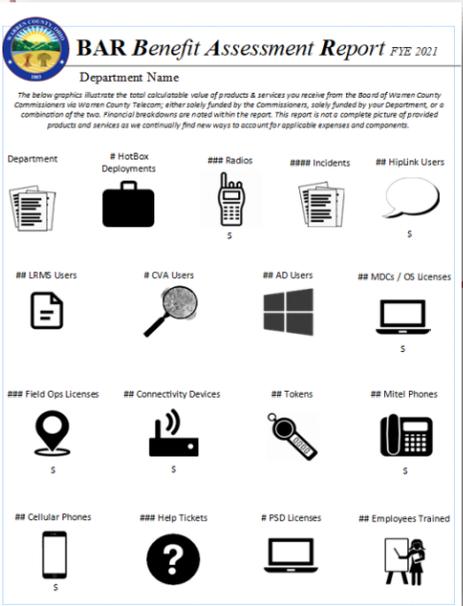
EOC Technical Support Unit Meeting



Telecom met with the EMA to discuss Emergency Planning for the Emergency Operations Center (EOC) "Technical Support Unit". The teams continuously work together to be prepared for aid in any technical needs in the event that the EOC is activated.

BAR Report (Benefit Assessment Report)

Lisa Hicks, Telecom's Community Manager, sent out the BAR report on **Friday, March 24, 2023**. All Fire/EMS and Law Enforcement partners should have received their respective reports. If you did not, please contact Lisa.Hicks@wcoh.net
 Our expectation is that you will review it for accuracy within 30 days of receipt and submit needed changes to help@wcoh.net with subject line 'BAR REVIEW'. **The deadline is April 24, 2023.**
 This report ensures rosters are accurate and avoids unnecessary spending.



Welcome Olivia Siegmann | Telecom's Spring/Summer internship

Warren County Telecom is excited to have Olivia Siegmann as our Spring/Summer intern! She will help support our Infrastructure Systems Team as well as our Data Systems Team! She comes to us as a graduate from Lebanon High School/Warren County Career Center, and will graduate with her Associates of Applied Science degree in Computer Information Systems/Network Engineering from Sinclair College this may. She will attend UC in the Fall, where she will get her Bachelors in IT Networking Systems, where she will graduate in 2026. We are so excited to have Olivia as part of our team!



Help@wcoh.net 513-695-HELP

APRIL 2023

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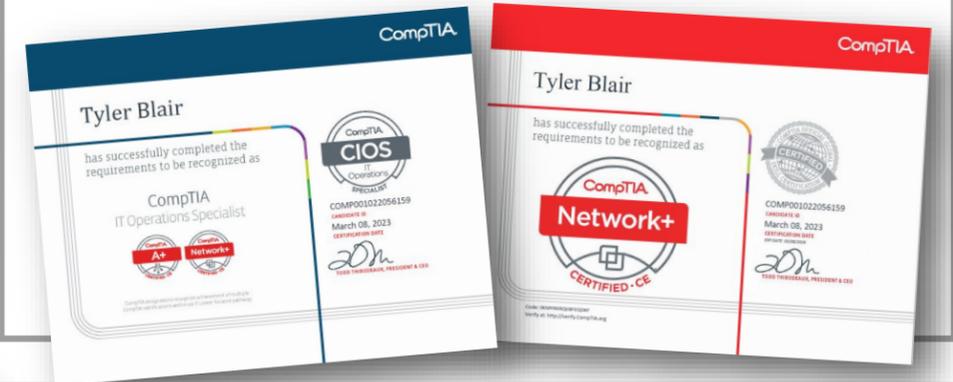
Continuing Education | Certifications

WC Telecom sent their Cyber Security Analyst, **William Cornett**, to Washington DC where he attended the SANS Institutes "SEC566:

Implementing and Auditing Security Frameworks and Controls". This course shows security professionals how to implement controls in an existing network through cost-effective automation and is the best way to understand whether cybersecurity controls are effectively implemented.



Tyler Blair took the CompTIA Network+ certification and passed with flying colors! This is an IT certification exam that verifies you have the essential knowledge and skills in networking to develop a career in IT infrastructure. Unlike other vendor-specific networking certifications, CompTIA Network+ prepares you to support the network regardless of the



#WC/Student Government Day

TELCOMS - **Lisa Hicks** and **Paul Bernard** spent time with students from the Lebanon High School Government class. They took a visit to the County offices for "Student Government Day" on April 14, 2023. These students spent 1/2 of the day "shadowing" our day-to-day activities. This was a great way for students to see what all Warren County Telecom does and can offer as an employer!



SCAM of the MONTH!

Cybercriminal at Your Door!

Ring is a popular brand of security cameras designed for home safety. Unfortunately, Ring customers were the latest victims of a phishing attack. Cybercriminals sent phishing emails spoofed as Ring to try and steal customers' sensitive information.

Cybercriminals start this attack by sending you a phishing email with an HTML file attached. The email looks like it's from Ring, and it instructs you to open the file to update your Ring membership. If you click this file, you'll be redirected to a malicious website that spoofs Ring's login page. This website prompts you to enter sensitive information, such as your credit card number and social security number. If you enter your

information, you'll be redirected to Ring's legitimate website, making the email look more real.

Follow the tips below to stay safe from similar scams:

- Never click a link or download an attachment in an email that you aren't expecting.
- If you receive an email claiming that you need to make changes in your account, always log in to the organization's website directly.
- Remember that this type of attack isn't exclusive to Ring. Cybercriminals could use this technique to impersonate any type of service.

Stop, Look, and Think. Don't be fooled.



Phillip Bomer
4 years!



Kristy Oeder
12 years!



Tyler Blair
1 year!

April Work Anniversaries



William Cornett
4/6



Paul Kindell
4/8



Josh Moyer
4/27

April Birthdays

Paul Bernard, Telecom's very own Systems Manager, is named:

CHIEF of Massie Township Fire Department

On March 3, 2023, Paul Bernard took on Chief of Massie Township Fire Department. Please help me congratulate Paul on his new opportunity!



#TCKUDOS

Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to you and your Supervisor/Department Head.

If you know of someone from Telecom that has gone over and above, please take the time to nominate them! VOTE

CONGRATS Josh Moyer, Jeff Cepin, Rhonda Bernard and Tyler Blair!

#TCKudos

To: Josh Moyer
From: Lisa Hicks
Dept: WC Telecom / DELTA
Date: 3.14.2023

Thank you for...
Josh always goes over and above! Even when he is busy, he finds time to help assist me. I can't even begin to explain how much he helps with complex tasks. The STAR Report (Benefit Assessment Report) is just one example, and if he doesn't know the answer, he gives me the resources to help. The best part is - he never acts frustrated. I am ending my 6th month here at Telecom and I am extremely grateful for his constant help and encouragement! Thank you Josh!

#TCKudos

To: Tyler Blair
From: Corey Burton
Dept: Telecom
Date: 03/14/2023

Thank you for...
Quickly assisting me with accessing my Office account while in a remote class. Thanks to Tyler's help, I was quickly able to access documents for my class.

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#TCKudos

To: Rhonda Bernard
From: Lt. Marconi & Det. Purdy
Dept: Telecom
Date: 3/1/23

Thank you for...
Your quick response to an RMS issue and salvaging a critical narrative. You went above and beyond!

We are hiring!
Come work for our team - Apply [here!](#)

Open positions:

- Infrastructure Systems Supervisor
- Infrastructure Systems Analyst

Join our TELECOM team!
Apply online @

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